



Coco Water



City of Coconut Creek Utility Billing Newsletter

FALL 2017

CONTACTS

Utility Billing

954-973-6732

City Hall

954-973-6770

Office Hours

Mon-Thur

7am-6pm

Service Tips

*Turn off the faucet
after wetting a
toothbrush, razor or
washcloth*



*Avoid unnecessary
toilet flushes.*

*Dispose of tissues,
insects, medicine
and other waste in
the trash*



Utility News

Take Control of Your Water Bill

Step 1: Know and understand how your water bill is calculated:

Coconut Creek's water and sewer rates are made up of the following:

- 1.) a customer charge (flat monthly amount)
- 2.) a base service charge (flat monthly amount)
- 3.) a consumption charge (varies based on the amount of water used)

Our rates are designed to:

- Maintain fair and equitable recovery of the Utility's operating and capital expenses
- Conform to accepted national and local industry practices
- Ensure fiscal stability and recovery of fixed costs
- Maintain affordability to low and average volume users to the greatest extent possible
- Promote water conservation

The consumption portion of the bill is calculated based on a tiered rate structure. This is known as an inclining block (or conservation) rate structure. A tiered rate structure is common where water conservation is essential and is intended to provide price incentives to reduce discretionary water use, most notably outdoor irrigation. In addition, consumption charges for residential sewer are capped at 10,000 gallons based on the presumption that all use above 10,000 gallons per month is for outdoor use that does not return to the wastewater system. Also, it is important to note that rates and structures vary from utility to utility.

Step 2: Monitor your usage:

Control your water bill by learning how to monitor water usage. Information on how to read a meter was provided in the 2017 Spring Edition of the City's Newsletter, which is available on the City's website at www.coconutcreek.net. As an informed customer, you may desire to read the meter before and after major water usage such as pressure cleaning or filling the pool. Since leaks can consume large volumes of water customers should be continuously observant of the following:

- A meter that is spinning when all water is turned off
- Wet spots in the yard between the meter box and the house
- The sound of running water or a hissing sound coming from the main shut off valve when water is not being used in the house
- A noticeable loss in water pressure or flow throughout the house
- Water bills showing progressively higher water consumption that cannot be explained otherwise

USE THE ON-LINE BILL PAY CALCULATOR TO ESTIMATE BILL COSTS FOR WATER PROJECTS. LOG INTO YOUR ACCOUNT ON-LINE AND CLICK "WATER BILL CALCULATION"

Be Water Smart and Water Friendly

Service Tips

Irrigation Basics

Check sprinkler lines for loose or broken sprinkler heads at least once a month



Turn sprinklers off during Florida's rainy season

**Position
Sprinklers so water lands on your lawn and landscape, not on paved areas nearby**

Saving Water Outdoors

Water your lawn like a winner:

If you have a sprinkler system, it is recommended that you don't set the timers to come on automatically. In the summer months, when precipitation is usually high, turn your sprinklers on manually only when there is a dry or drought period. If you have a lawn service, make sure that they do not adjust the timers without your knowledge.

Make recycled cans do double duty:

Lawns only need about one-half to three-quarters of an inch of water at a time. To determine how long it takes your irrigation system to put out half an inch of water, place tuna or any empty recycled cans around the yard and measure the water collected. Place a dozen cans around your yard to test for even distribution of water and adjust your sprinklers accordingly.

Celebrate your surroundings:

Use Florida-friendly and drought-tolerant plants in your landscape. Species such as Butterfly Weed, Twinflower grasses, Silkgrass or native shrubs and small trees, such as Pineland Acacia, Spicewood or Beautyberry, are good choices. Group plants together based on similar water needs. Use mulch to help retain moisture and reduce weeds.

Saving Water Indoors

Use food coloring to save water:

Detect toilet leaks by removing the lid from the toilet tank, remove any colored cleaning agents, flush to clear the water from the bowl, then add a few drops of food coloring to the tank. If the tank is leaking, color will appear in the bowl within 30 minutes. A leaky tank can waste 200 gallons or more of water each day. Replace worn, corroded or bent parts.

Shower yourself with savings:

By timing your showers to keep them under five minutes and installing ultra low-flow showerheads, you can save water. The older the showerhead, the more water it uses. New showerheads deliver two and a half gallons of water per minute. Older fixtures can deliver as much as nine gallons per minute.

Come to City Hall and get free low-flow showerheads and faucet aerators

Creek Events

Veterans Day Ceremony: November 11, 2017, Contact 954-545-6672 for more information.

Fall Harvest Festival: November 18, 2017, Contact 954-545-6697 for more information.

Coconut Creek Senior Expo: December 1, 2017, Contact 954-545-6698 for more information.

FOR MORE DETAILS AND INFORMATION ON EVENTS VISIT US AT:

www.coconutcreek.net/parks/upcoming-events